# Rockleigh Court PPG 27 .09.23

## Flu Clinic

This will run on several days and group was asked to attend to encourage more members to join group. Malcolm will attend on Wednesday and Thursday.

## Heart Monitoring

Malcolm questioned the safety of heart monitoring at Basildon taking three months to complete. If patients have a heart problem then this time lapse seams dangerous.

## Rockleigh Court Pharmacy

There have been a number of complaints regarding the service at the pharmacy with patients not getting medicines on time and incorrect or partial prescriptions being given. The staff are temporary and it is hoped it will improve soon.

## Staffing

The surgery remains fully staffed including a physio on Fridays.

## Front Door

New parts were on order

## Security

Members were surprised that there were not more cameras on the premises to protect staff.

## St Francis

Malcolm commented on the excellent service being provided by· St Francis to cancer patients.